

Inactive (Dormant) Accounts

Client Accounts where the client has not traded for 6th month would be treated as Inactive (Dormant) accounts. Indiabulls commodities Limited would be placing such accounts under temporary suspension. Once the account is under temporary suspension, the client would not be allowed to login to his account or trade (place orders) either through online mode or by calling/visiting its service branch.

The trading activity of the client accounts shall be tracked and a client's account, where no trading is observed for a period of 6th month shall be categorized as inactive (dormant) and put under temporary suspension.

For example: Client Account XYZ, trades on 11th July, 2016 and does not further trade for next 6th month and the client does not have any outstanding position. The Account XYZ would be put under temporary suspension on the 6th of January, 2017.

Reactivation of Client Accounts

Sending request in hard copy by submitting the "Account Reactivation Form" ([Click here to download](#)) directly to our Head office at the following address:

**Indiabulls Commodities Limited
Account Opening Department – Account Reactivation Request,
Indiabulls House, 448-451, Udyog Vihar, Phase V, Gurgaon-122016, Haryana.**

Alternatively client can submit the same at the service branch.

For any queries, client can get in touch with our Centralized Customer Care helpline at 0124-4572444 or by sending a mail at helpdesk@indiabulls.com.

Compliance officer details are as under:

- **Name:** Pankaj Sharma
- **Phone No.:** 0124-4572400
- **Email:** complianceofficer@indiabulls.com